# Use Case Name

Make reservation use case

## Actors/Roles

*Customer*

*Employee*

## Pre-Conditions

*None*

## Basic Flow

|  |  |
| --- | --- |
|  | 1. The use case starts when a customer or employee accesses the make reservation page in the online system. |
| {Info is filled out} | 1. System user fills out the information on the page. |
| {Page is validated} | 1. The system verifies that all the information entered is valid. |
| {Page is submitted} | 1. The form is submitted and the reservation is made. |
|  | 1. The use case ends when the employee or customer navigate off of the make reservation page in the online system. |

## Alternative Flows

{Page isn’t valid}

1. At {Page is validated}, the system checks that all the entered information is valid.
2. If the information is not valid, the system will reject the form submission.
3. The system will prompt users to re-enter invalid data.
4. All invalid data will be marked for the user.

{Info is filled}

1. At {verify pet/user info}, the user fills out all the customer and pet information
2. If while filling out the form, the customer changes their mind about a reservation, they can exist the system mid completion.
3. The form will be wiped and no data will be submitted.

## Sub-Flows

{form is completed}

1. At {Info is filled out}, the system will display a form to the user.
2. The user fills out all required fields and any optional fields.
3. Once the form is complete, the user submits the form for validation.

{form is valid}

1. At {form is validated}, the user has submitted the form.
2. The system checks to see that all required fields have been properly filled out and that all the optional ones that have been filled out are valid.
3. The form is validated.

{Reservation is made}

1. At {page is submitted}, the system will save all customer and pet information.
2. The information will be stored in a database and the reservation will be made.